1.	Meeting:	Police and Crime Panel
2.	Date:	4 th March 2016
3.	Title:	Report of the Legal Adviser – Update on the Operation the Complaints Procedure
4.	Directorate:	Resources

5. Summary

To update the panel on the number of complaints received and the handling of complaints since the last report.

6. Recommendations

That the panel notes the actions that have been taken in respect of complaints received.

7. Proposals and Details

7.1 A complaint was received about the nature of South Yorkshire Police's response to a robbery.

7.2 As this complaint was an operational matter in respect of the Police, and not regarding the conduct of the Commissioner as required to be considered under the complaints procedure, this matter was referred to the South Yorkshire Police. The complainant was informed that this had happened, therefore the issue is concluded as far as the Panel is concerned.

7.3 As stated at the last meeting two complaints have been received in respect of the former South Yorkshire Police and Crime Commissioner. These complaints have been referred to the IPCC. The IPCC have now returned to the Panel stating that they do not intend to investigate these complaints further.

8. Finance

None

9. Risks and Uncertainties

None

10. Background Papers and Consultation

Files and correspondence held by the Legal Adviser.

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